



Crew Scheduling

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Overview

- Crew Scheduling Problem Definition
- CSL Prototypes & Experience
- Airline Crew Scheduling
- Bus & Driver Shift Scheduling
- OR Modeling & Solution Approach
- Column Generation Approach
- Discussion



Crew Scheduling Problem Definition

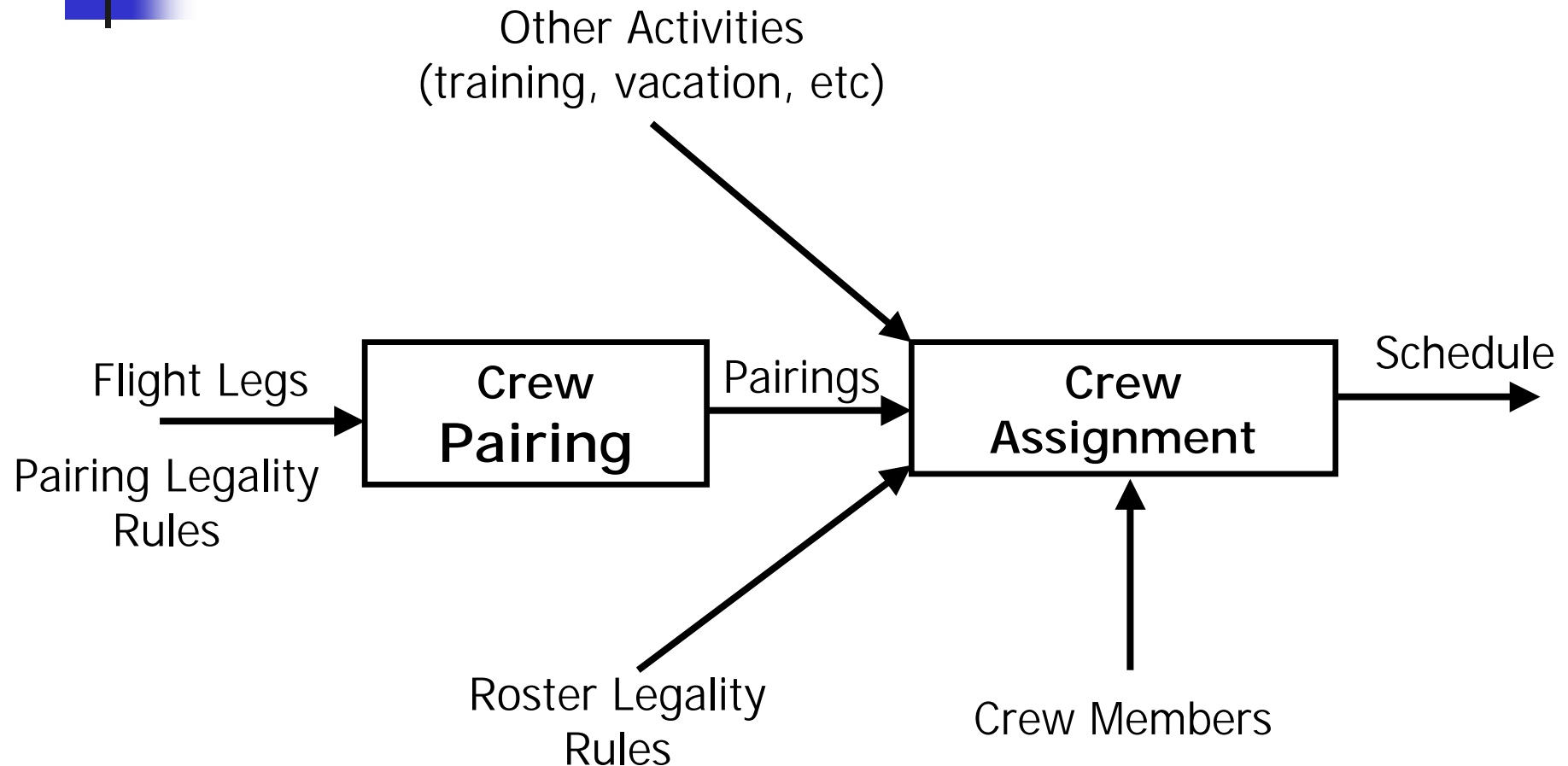
- Assignment of well-defined tasks (pairing & shift construction) to a group of people while respecting a set of complicated legality rules and resource constraints.
- Most of the legality rules are non-linear and evolving through time



CSL Prototypes & Experience

- Airline Crew Scheduling (Pairing Construction & Crew Assignment)
- Bus & Driver Shift Scheduling

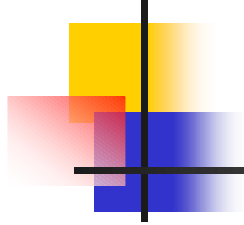
Airline Crew Scheduling Problem





Crew Pairing Solution Methodology

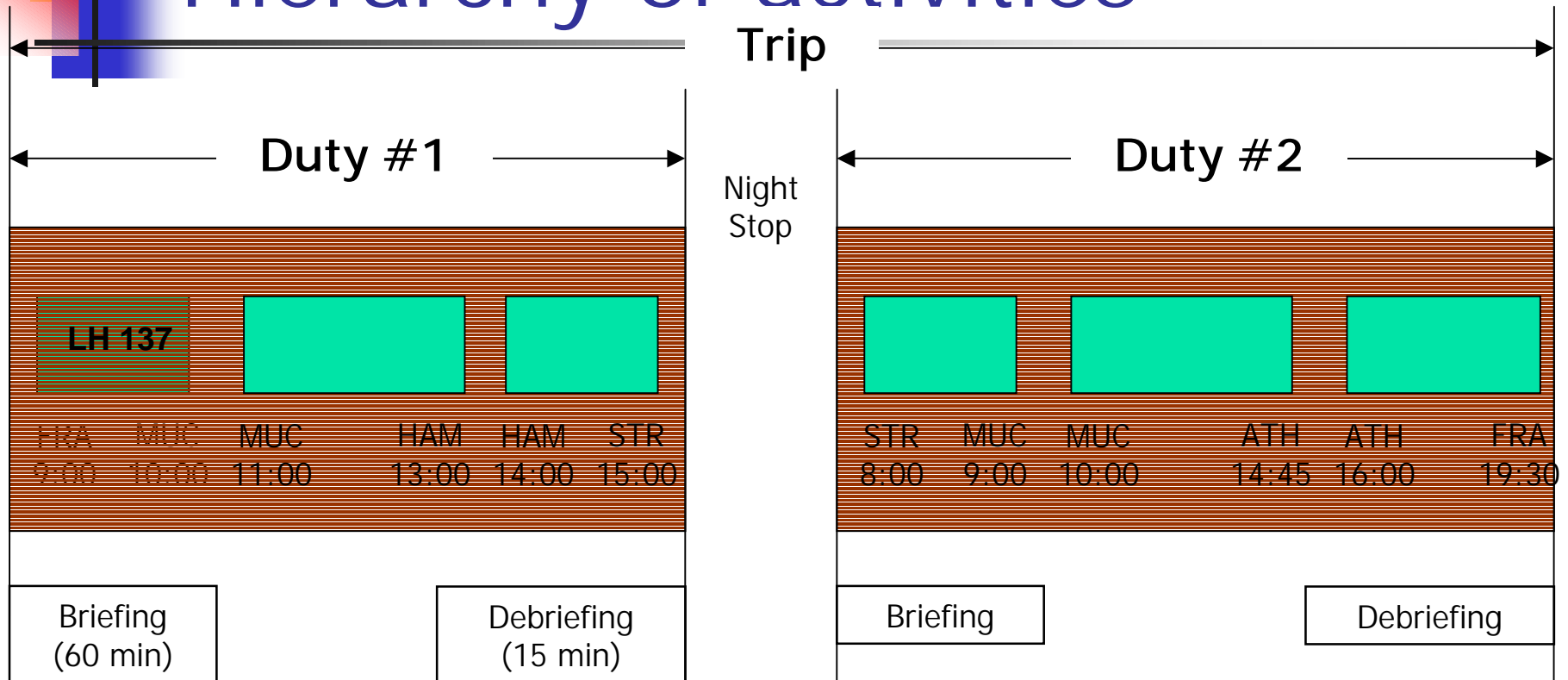
- Crew Pairing and Crew assignment are too big to be solved together
- A good solution for Crew Pairing is a must for the efficient and productive use of the airline crews



Airline Crew Scheduling

- Entities of the problem
 - Flight Leg: A non-stop flight with its crew complement and fleet requirements
 - Duty: A legal sequence of legs for one day
 - Pairing (Trip): A legal sequence of duties
 - Pairings start and end at the same crew base
 - Roster: A set of pairings and other activities assigned to a specific crew member

Hierarchy of activities





Bus & Driver Shift Scheduling

- Solved every afternoon for the work load of the next day
- Shift: a set of routes that will be performed by a bus and its associated driver in a day
- Shifts must be legal according to a complex set of rules while respecting previous bus-ending points
- A good solution for the problem is a legal set of shifts that efficiently covers the work load
 - (more later)



Solution Approaches for the Crew Pairing Problem

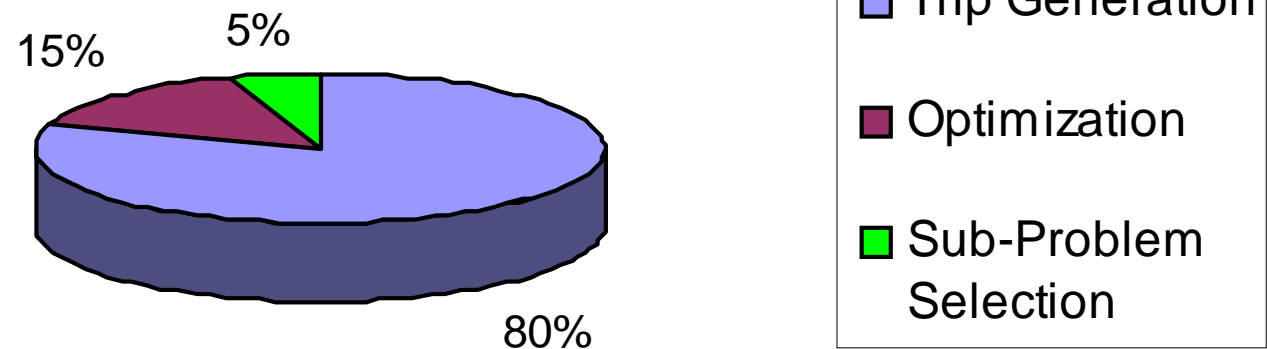
- Generate and Optimize
 - Select sub-problems (Heuristic filtering)
 - Phase 1. Generate a large set of legal pairings (**Generate**)
 - Phase 2. Select the best pairings (**Optimize**)
 - Iterate
- Column Generation



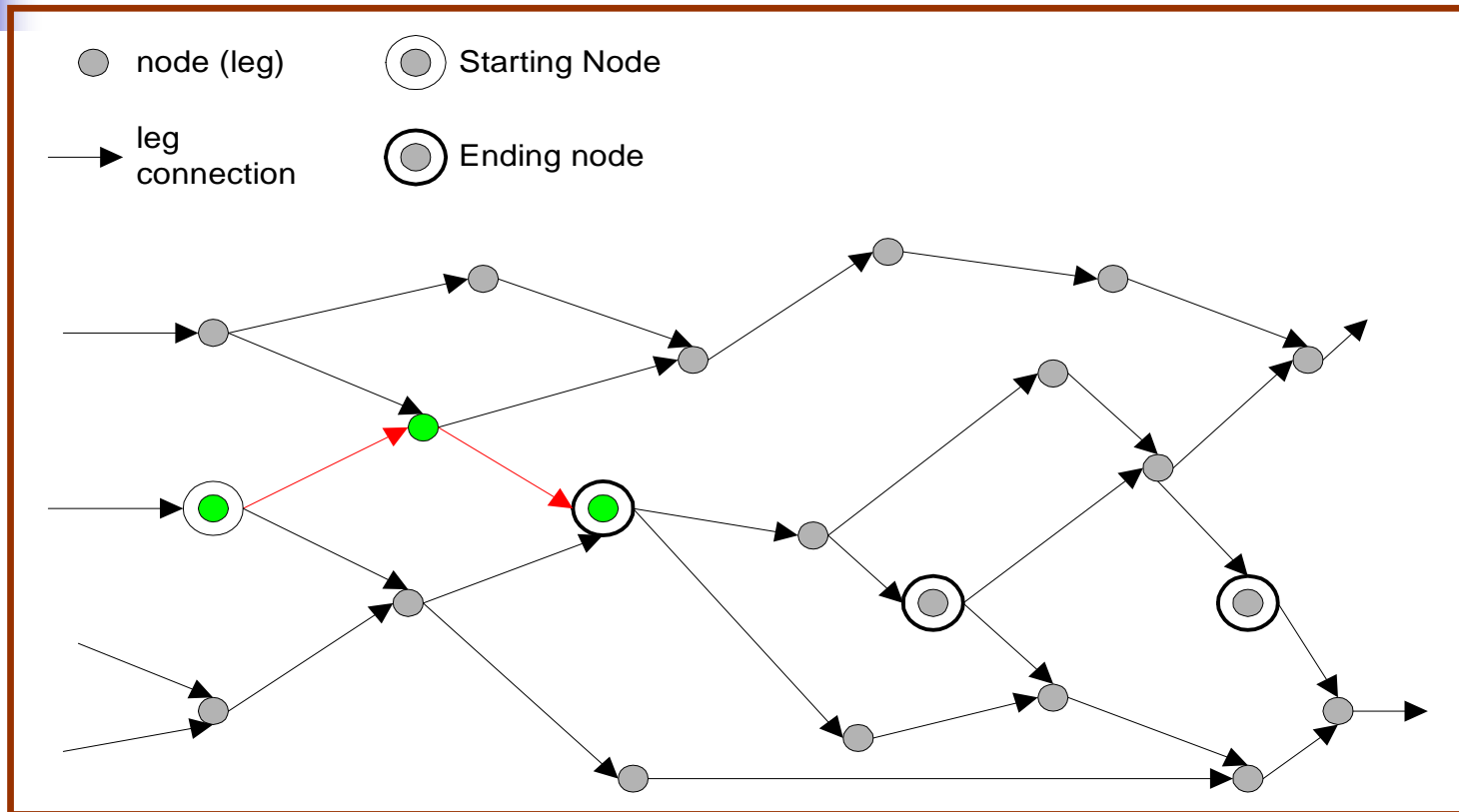
Generate and Optimize in Production (CARMEN)

- Initially used in CARMEN's Pairing Construction System (PAC)
- In use since 1995 by most European Airlines
- Clever sub-problem selection filters and tools
- Day by Day (DbD) iteration process
- Efficient modeling of complex legality rules via a separate rule system

Time distribution of the Generate & Optimize Approach



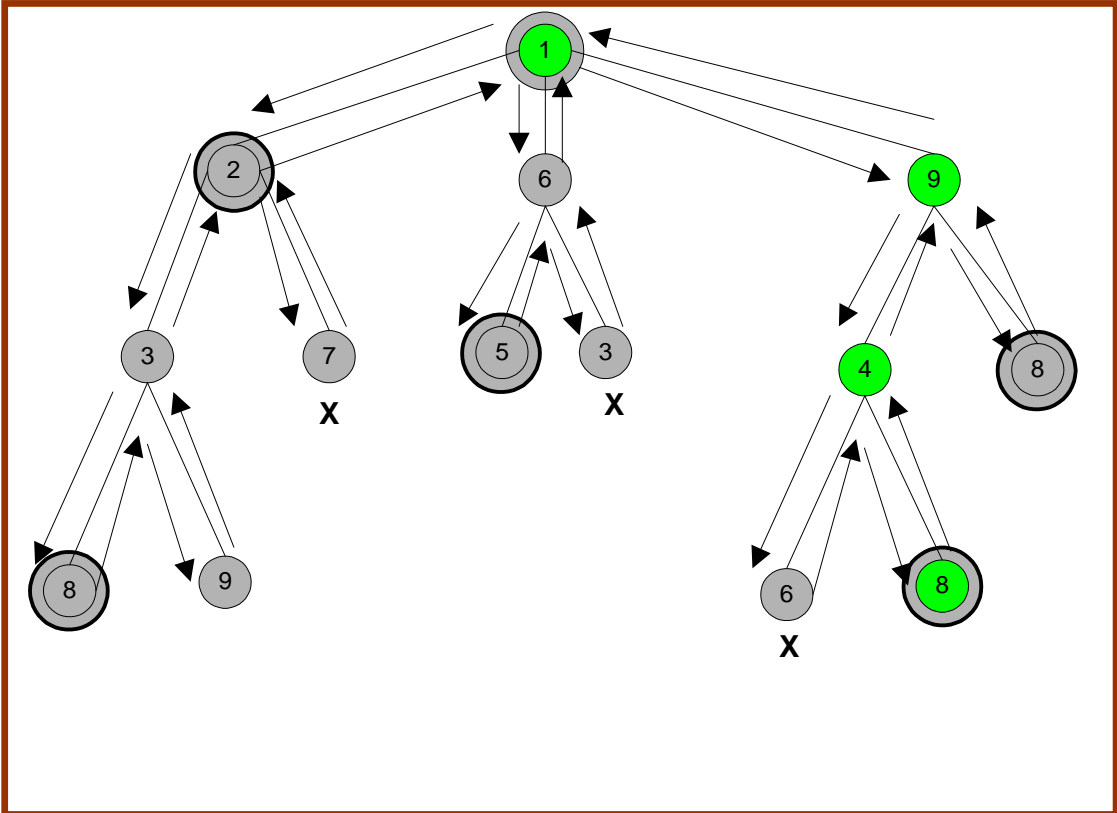
Trip Generation Process



Connection matrix graph
(each leg appears only once)

Depth first search algorithm

- For each starting node a separate search tree is defined
- The DFS process is controlled by:
 - Search width
 - Maximum number of total trips
 - Maximum number of trips per starting node
 - Legality rules



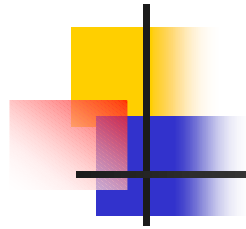


Basic Procedure for Crew Scheduling Problems OR(1)

- Formulated as a Set Covering (SCP) or Set Partitioning (SPP) problems

$$\text{(SCP)} \quad \min\{cx : Ax \geq 1, x \in \{0,1\}^n\}$$

$$\text{(SPP)} \quad \min\{cx : Ax = 1, x \in \{0,1\}^n\}$$



OR Modeling Approach (2)

- A binary variable (column) represents a **legal** schedule of a person that covers a set of tasks
- Each variable (column) embeds all non-linear legality rules
- Legality rules are external to the model
- Constraints ensure the covering of all tasks

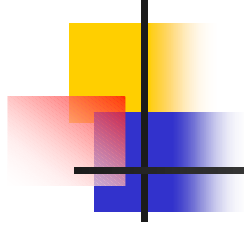
OR Modeling Approach (3)

- The airline crew pairing problem involves the finding of a set of trips that covers a set of flights with minimum cost

	trip 1	trip 2	trip 3	...	trip n
flight 1	1	0	1	...	1
A = flight 2	1	1	0	...	1
...
flight m	0	1	1	...	1

$$m = 10^2 - 10^4$$

$$n = 3 \cdot 10^4 - 10^6$$



OR Solution Approach

- Generate and Optimize
 - Generate a large number of 'good' legal columns and select the best ones
 - Generation of 'good' columns is a time-consuming task
 - Selection of 'good' columns requires an efficient IP Solver



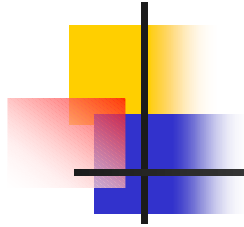
Solution Approach (2)

- Small amount of RAM required for the generation phase
- Clever problem specific heuristics for sub-problem selection & the (DbD) solution strategy
- Powerful IP Optimizer (able to identify reasonable solutions from $\sim 1,000,000$ columns)



Solution Approach (3)

- Used in the production environment for many years by several European airlines
- Computer generated solution were often inferior to the ones of human experts and/or users could further improve the solution!
- Need to solve larger problems with stable heuristic processes



Column Generation (CG)

- Known for many decades for the solution of large LP problems
- Main Idea of CG approach:
 - Consider only a small number of variables at a time
 - Solve a small LP (**master problem**) and get a primal and a dual solution
 - Generate new attractive columns (**sub-problem**), with negative reduced cost, by using the dual solution of the **master problem** in order to improve the previous LP solution
 - Repeat the procedure until no further improvement can be made

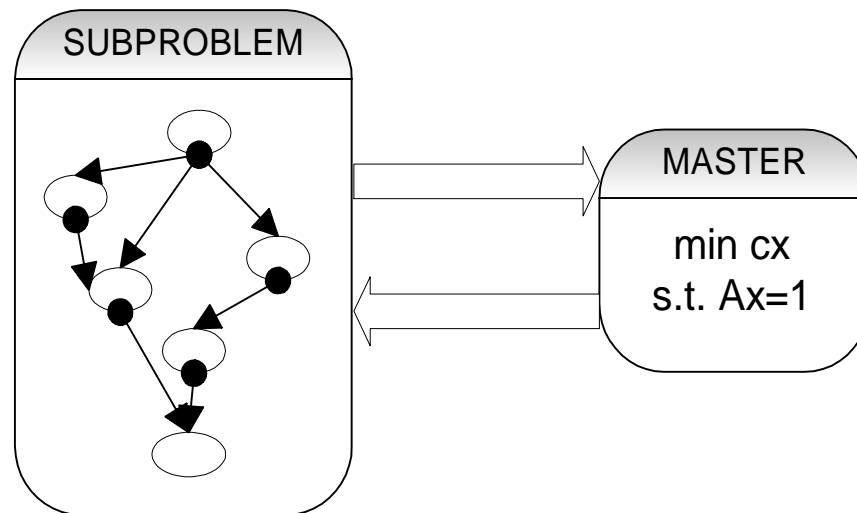


Column Generation

Requirements for LP & IP

- Efficient data structures for the implicit representation of all problem variables
 - Large amounts of RAM
- Fast algorithms for generation of new legal and promising columns
- LP Optimizer
- No need for strong IP optimizer!

Column Generation & Scheduling



- Master Problem ensures covering of tasks
- Sub problem usually has the structure of a graph
- Nodes are simple or composite activities (i.e. flights, duties)
- Arcs connect activities that are legal to be connected in pairs



Master Problem

MASTER

$$\min cx$$

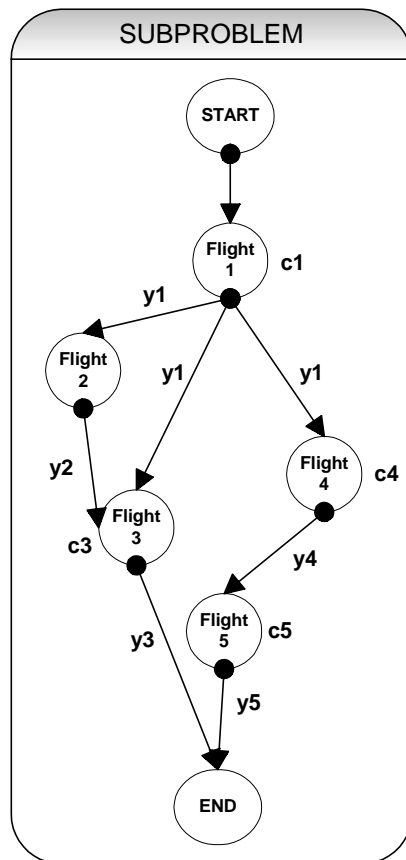
$$\text{s.t. } Ax=1$$

- Relaxed IP model
- One constraint for each task
- In each step solve a problem that has the basis of previous iteration and the newly generated attractive columns
- Return primal and dual solution

		Schedule	1	Schedule	2	...	Schedule	n
A =	Flight1		1		1	...		1
	Flight2		1		0	...		0

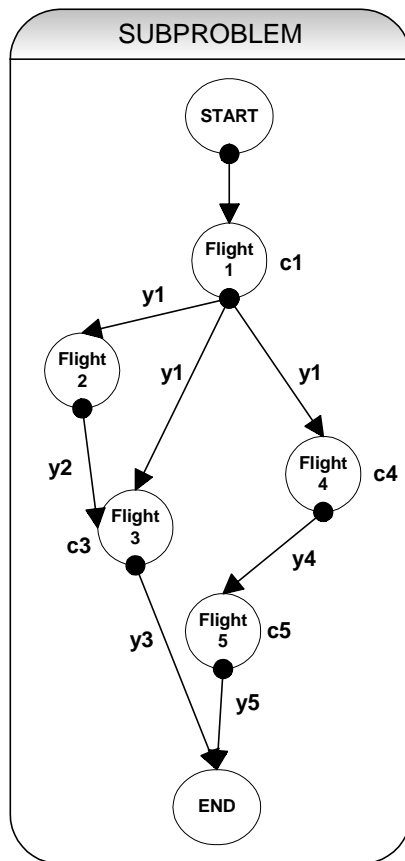
	Flight5		0		1	...		1

Sub-problem



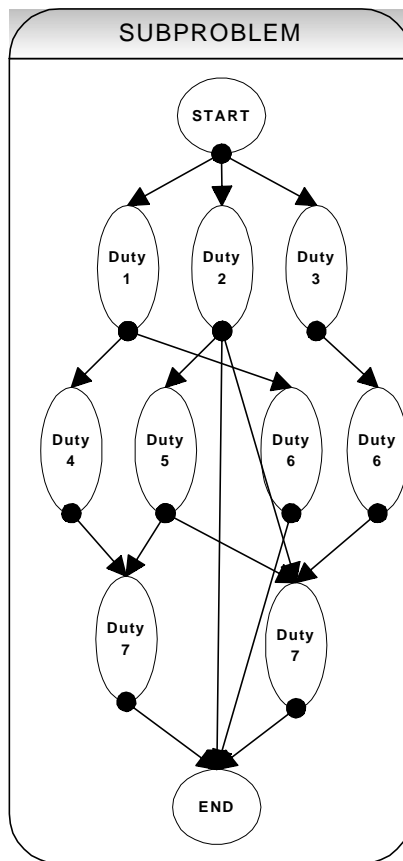
- Basic structure is a graph or a connection matrix
- Nodes are the flights
- Arcs connect flights that can be legally connected as a pair
- Cost of a node is the cost of including the corresponding flight in some pairing
- Cost of an arc is the dual of the constraint of the source node flight
“the source node is present for all possible pairings after this point”

Sub-problem (2)



- Legality Rules
- The reduced cost of a new pairing (start to end) is the cost of the path
- Pairing: Flight1, Flight4, Flight5, has reduced cost $(c1+c4+c5) - (y1+y4+y5)$
- A k-shortest path type algorithm provides the best candidate pairings
- **ASSUMPTION:** The cost of a schedule is the sum of the costs of all flights (additive function)
 - Often OK even if cost is non-linear!

Duty Based Sub-problem



- Embed legality of duties
- Nodes of the network are legal duties
- Two duties that can be legally followed are connected with an arc
- Dual of each node is the sum of duals of the legs of the corresponding duty
- Cost of each node is the cost of the corresponding duty
- Number of nodes increases
- Number of arcs decreases
- Network is smarter and is easier to look for legal pairings



Search for new attractive pairings

- Sub-problem network (flight or duty) cannot embed all legality rules
- k-shortest path algorithms may produce a large number of illegal pairings!
- DFS + shortest path always produces legal pairings



Search for new attractive pairings (2)

- Build new legal pairings using a depth first search procedure
- DFS proceeds using the shortest path results for each node

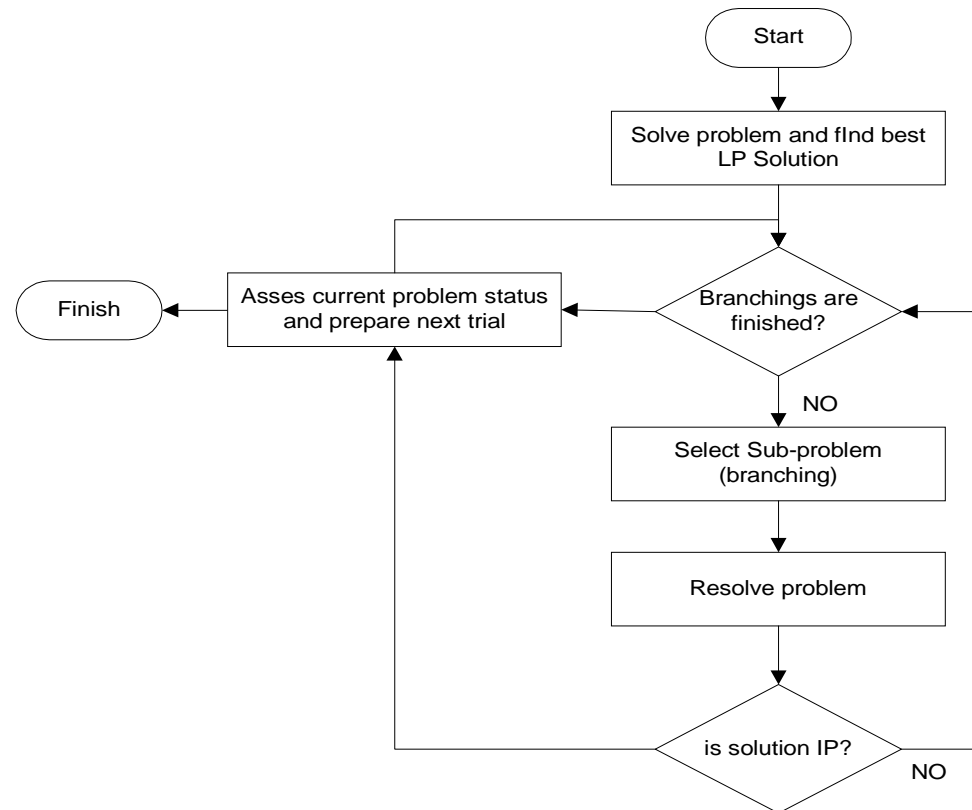
(more in the next presentation)



IP Solution (1)

- An LP (fractional) solution is always known but an IP solution is actually required
- Procedure for IP solution creation:
 - Reduce problem dimensions by freezing a part of the solution and re-applying the CG strategy on the remaining problem
 - At a certain point when problem dimensions are small an IP solution can be located with some other IP optimization method

IP Solution (2)





Discussion

- Sub-problem identification and the iterative process that will lead us to a good solution is the key to success
 - Intelligent domain specific criteria for the selection of sub-problems (DbD)
 - Problem independent strategy via the use of LP and duality theory (CG)